



Report for:	Cabinet 7/02/2012	Item number	
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Title:	The Council's Quarterly Performance Assessment: Quarter 3, 2011/2012
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Report authorised by :	The Chief Executive 
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Lead Officer:	Eve Pelekanos – Head of Policy, Intelligence and Partnerships Telephone 020 8489 2508
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Ward(s) affected:	Report for Key/Non Key Decision:
All	For information

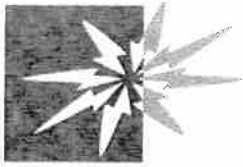
1. Describe the issue under consideration

1.1 This report provides Members with an update on progress against the Council's outcomes and priorities for the third quarter of 2011/12 (October-December 2011).

2. Introduction by Cabinet Member for Performance Management (Cllr Claire Kober)

2.1 I am pleased to see the continued high standard of achievement in our primary schools, with a significant improvement in Key Stage 2 results in 2011. The large improvement in the number of children's social care initial assessments carried out within our target timeframe is very encouraging. I also look forward to seeing the launch of the Haringey MASH to ensure that we deliver effective and targeted partnership work for helping our vulnerable residents. In addition, our commitment to developing a sustainable, green borough is evident in the creation of seven new community food growing spaces since October 2011.

2.2 Tackling our borough's youth unemployment is one of the Council's key priorities. As such, I expect significant improvement to be made with the number of 19-24 year olds not in education, employment or training, as well as the number of Job Seekers Allowance claimants in this age group. I am concerned by the rise in property-related crime in Haringey, and I hope to see action to address this as a matter of urgency.



3. Recommendations

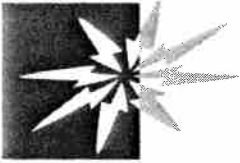
- 3.1 To note progress against the five outcomes in the third quarter of 2011/12.
- 3.2 To note the issues and challenges as we move into the next reporting period.

4. Other options considered

- 4.1 N/A

5. Background information

- 5.1 The key elements of the Outcomes Framework are:
 - **Outcomes:** the goals we are aiming for, as agreed by Full Council in February 2011.
 - **Areas we need to address:** identified through needs analyses, research and consultation as the strategic levers that will lead to better outcomes.
 - **Priorities:** areas of focus for 2011-2014.
 - **Actions:** to deliver agreed outcomes – these are derived from departmental business plans and feed into the Council Plan. Progress against the Council Plan will be reported twice a year.
 - **Service measures:** directly linked to strategic priorities these tell us whether we are on track to achieve longer-term outcomes. Within the single framework, some measures are reported on quarterly and some annually. While the service measures have been agreed with managers, they remain work in progress and will be refined throughout the year. For Adult Social Care and Public Health, the National Outcome Frameworks have been taken into account. In addition to service measures the framework includes unit costs which will assess service value for money.
 - **Operational Performance Indicators:** key indicators of our core business and service standards. These will be monitored at service level and used for the day to day management of services. These are held by individual department and are not covered in this report.
- 5.2 This **joined-up approach to performance reporting** links our key strategies, the council plan, departmental business plans and evidence from business intelligence data. It will help us to ensure that the services we commission are effectively focused on reducing inequality.
- 5.3 **Appendix 1** sets out the Quarter 3 performance for the service indicators reported quarterly, by department under each of the five outcomes.



5.4 **Appendix 2** provides comparative Quarter 2 data for the 26 metrics agreed with London Councils. This data is currently interim.

6. Comments of the Chief Financial Officer and Financial Implications

6.1 A number of the Government proposals discussed in the report are likely to have financial implications and these will be picked up and addressed as part of the on-going medium term financial planning process. The local data and information presented also has clear links to current financial performance and provides important management information in terms of feeding into the Council's Medium Term Financial Plan.

7. Head of Legal Services and Legal Implications

7.1 There are no specific legal implications arising from this report. The implications of the Localism Act 2011, the Education Act 2011 and other legislative reforms will be dealt with under separate reports to members.

8. Equalities and Community Cohesion Comments

8.1 Reducing inequality is a key council commitment.

8.2 For 2011/12 the Council will endeavour to:

- Ensure that equalities monitoring information is collected and analysed in line with the Equality Act 2010.
- Continue to monitor the impact of the changed services to maintain good quality of provision and outcomes for service users with protected characteristics.

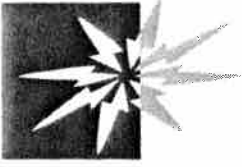
9. Head of Procurement Comments

9.1 N/A

10. Policy Implications

10.1 This report links to the following documents / strategies:

- [Rethinking Haringey: One Borough, One Future](#)
- Haringey Outcomes Framework
- Council plan (including departmental business plans)
- Key strategies



Haringey Council

11. Use of Appendices

- Appendix 1: Performance Assessment – Service Indicators
- Appendix 2: How Haringey compares to London – Q2 Interim data

12. Local Government (Access to Information) Act 1985

- HR metrics
- Service performance indicator returns
- Council Plan (incorporating departmental business plans)

1. Introduction

2. The **Quarterly Performance Assessment** is based on the Haringey Outcomes Framework and covers the period October to December 2011. It provides an overview of recent progress against each of the five outcomes, relevant priorities for 2011-14 and an assessment of the council's organisational effectiveness. The report provides the latest information for each outcome, covering:
- performance progress
 - recent data releases
 - recent local and national developments
 - emerging issues

At the end of each outcome the report identifies emerging issues for this quarter. The key issues on which Members may wish to have a more detailed discussion are:

- **Right to Buy:** changes to the Right to Buy are being proposed by the government in a new consultation (see page 9)
- **Education Act 2011** which makes changes to a large number of previous education and children's acts (see page 10)
- **National Planning Policy Framework:** possible changes with direct implications for local planning authorities (LPAs) and elected members (see page 12)
- **Localism Act 2011** (see page 19)

Outcome 1: Thriving

Haringey's strategic priorities for 2011–14 mainly fall under this outcome¹. An update against each of the priorities is given below.

Quarterly Performance Highlights

- Key Stage 2 results have improved from 68% in 2009 to 71% in 2011 in combined English and Maths level 4 or above (the majority of schools boycotted the tests in 2010)
- 4.2% of young people aged 16-19 were Not in Education, Employment or Training (NEET) as at November 2011. Females accounted for 59.2% of the NEETs compared with 50.9% of the cohort. (source:CCIS; see below for further details on NEETs)
- In December 2011 there were 2,991 households in temporary accommodation (TA) which, although higher than the London average, represents a reduction of 303 households since March 2011.
- 186 households were accepted as homeless in Q3
- A further 369 homes fell below the non-decent home standard this quarter, this brings the total to 4,265 non-decent homes (26.5%)
- 7,999 visits per 1,000 population to Haringey libraries against a target of 8,700 and below levels achieved last year. This decline in visitor numbers can be observed throughout the borough.

For detailed performance information, including trends, see Appendix 1.

¹ The only exception is 'Cultivate a culture of excellence' which comes under 'An Effective Organisation'.

Sustain improvement in educational attainment (Priority 2011-14)

3. The DFE released the validated KS2 2011 school results on Thursday 15th December. The overall results for Haringey are now 71% (England 74%) and not 69% (combined English and Maths level 4+) as the earlier DFE release indicated in September. The change is due to remarking, corrections to marking and the removal of recent arrivals² that are not included in the school level published results. There has been an improvement in the number of children progressing by two levels between KS1 and KS2, both in English and in Maths, as shown in the tables below. Please note that the KS2 boycott in 2010 by the majority of Haringey schools means that the 2010 DFE published results for Haringey are not reliable and should not be used when looking at trends.
4. The tables below show that Haringey has reduced the gap with the England average in the percentage of pupils achieving both English and Maths level 4 or above from 4% in 2009 to 3% in 2011. The percentage of pupils making 2 levels of progress from Key Stage 1 English to Key Stage 2 English is 87% compared to the England average of 83%. Maths progress rates in Haringey are in line with the England average of 82%.
5. Twenty-eight schools in Haringey are at or above the England average in all 3 rates shown below (80%). Seven schools are below the England average in all 3 rates.

English and Maths level 4+ (KS2)	2007	2008	2009	2010 Boycott year	2011
Haringey	67%	66%	68%	75%	71%
England	71%	73%	72%	73%	74%

2 levels of progress in English (KS1 to KS2)	2007	2008	2009	2010 Boycott year	2011
Haringey	85%	85%	82%	89%	87%
England	84%	82%	81%	83%	83%

2 levels of progress in maths (KS1 to KS2)	2007	2008	2009	2010 Boycott year	2011
Haringey	75%	75%	80%	82%	82%
England	76%	78%	80%	82%	82%

6. Consultation on the Strategy for Young People In Haringey was launched just before Christmas 2011 and continues until 17 February 2012.

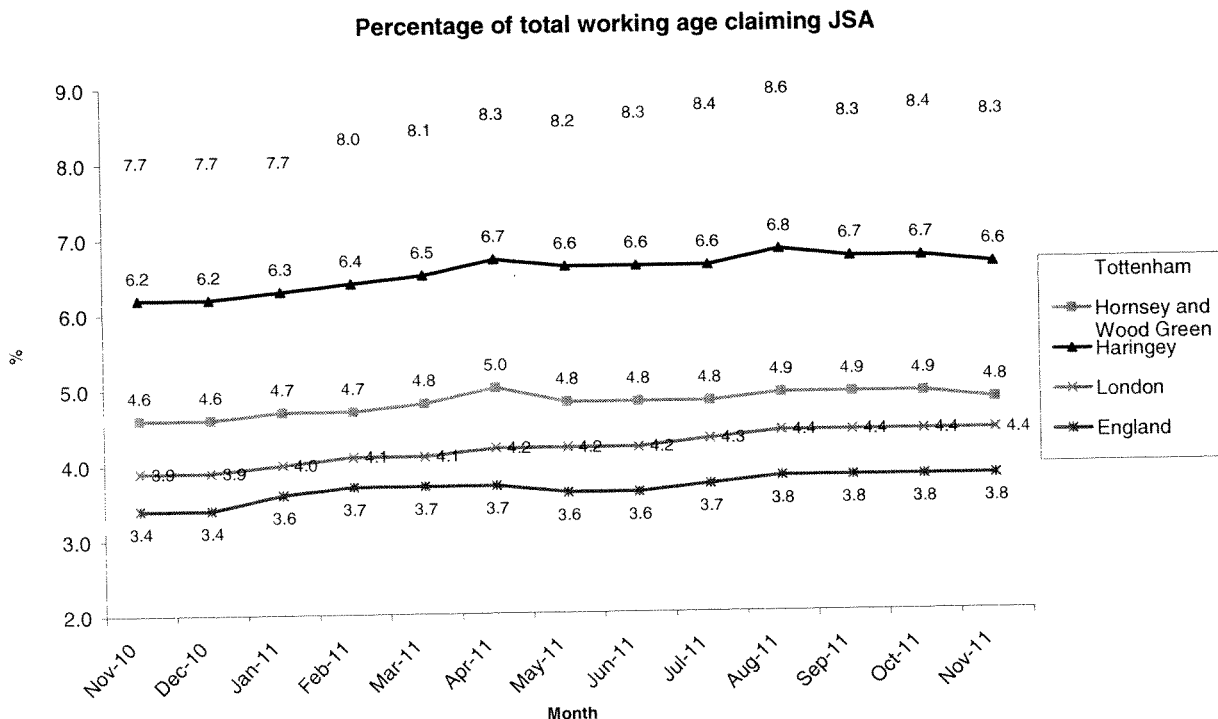
Promote opportunities for employment (Priority 2011-14)

7. There are a number of available statistics on young people not in education, employment or training (NEET), coming from three data sources, some of which cover different age groups:
 - Statistical First Release (SFR)- authoritative national estimates of NEET published annually,
 - Quarterly Labour Force Survey (LFS) - in year estimates and trends as well as estimates for other age groups
 - Local Authorities Client Caseload Information System (CCIS) data - allows measurement of NEET at a local level.

² Recent arrivals are pupils who have arrived in an English school from abroad, their first language is not English and they have been in the school for less than 2 years prior to taking KS2 tests

8. The key NEET trends are as follows:
- The percentage of **16-19 year olds** in Haringey who are NEET has fallen from 11.6% in 2005/06 to 6.6% in 2010/11 compared with the English overall figure which reduced from 8.2% to 6% in the same period. (source:CCIS)
 - There has been a sustained reduction in 16-19 year old NEETs in Haringey and compared with statistical neighbours Haringey is performing well; only 2 boroughs have a lower proportion of NEETs. (source:CCIS)
 - 20% of Haringey's **16-24 year olds** were NEET in 2009/10. Nationally the rates are increasing for this age cohort from 18% in 2009 Q3 to 19.2% in 2011 Q3. (source:SFR/LFS).
 - In the **19-24 age group** there has been an almost 3 percentage point change from Q3 2010 to Q3 2011 (source: Labour Force Survey).
9. The Department for Work and Pensions (DWP) is procuring a programme to support families with multiple problems, with the intention of moving adult family members closer to employment. Reed in Partnership was announced as the preferred bidder for London on 17 October 2011 for the DWP programme to support families with multiple problems. The Council will work with Reed to identify and refer families. Delivery of the programme is expected to commence in Haringey on 16 January 2012.
10. The Council submitted a successful bid to the UK Border Agency (UKBA), in partnership with Haringey Adult Learning Service (HALS) and Haringey Association of Voluntary and Community Organisations (HAVCO) to deliver a range of support services - Information, advice and guidance (IAG), English for Speakers of Other Languages (ESoL), and Business Culture Workshops - over a three year period. This will be known as the "Haringey Welcome". The value of the project over the three years is £974k. The Haringey Welcome has commenced delivery and close to 80 eligible residents have now been registered with the majority at present referred to HALS for ESoL assessments and ESoL classes. A launch event is scheduled for the 27th January 2012.
11. Tackling youth worklessness is a key local priority. The Overview & Scrutiny Committee has commissioned a panel of Councillors to assess the level of support currently available to young people, and to identify priorities and service developments that may help to improve local access to work, education or training opportunities. Conclusions and recommendations from the review will be developed in spring 2012.
12. **Job Seekers Allowance figures (JSA).**
Between November 2010 and November 2011:
- The percentage of claimants in **Haringey** overall has increased from 6.2% to 6.6%. The percentage of female claimants increased from 4.5% to 5.2%, male claimants increased from 7.7% to 7.9%.
 - The percentage of claimants in the **Hornsey and Wood Green** constituency increased from 4.6% to 4.8%. Female claimants increased from 3.3% to 3.7%. Male claimants increased from 5.8% to 5.9%.
 - The percentage of claimants in the **Tottenham** constituency increased from 7.7% to 8.3%. Female claimants increased from 5.4% to 6.5%. Male claimants increased from 9.9% to 10.1%.
 - The age group with the highest percentage of claimants is the **20-24 age group**. This group has seen an increase from 10.3% to 11.3% in Haringey overall (Hornsey and Wood Green - 8.6% to 10.2%; Tottenham - 11.5% to 12.5%).

Haringey rates are significantly above the England and London rates. The graph below shows the trends for Haringey, London and England during this period.



Promote physical and economic regeneration (Priority 2011-14)

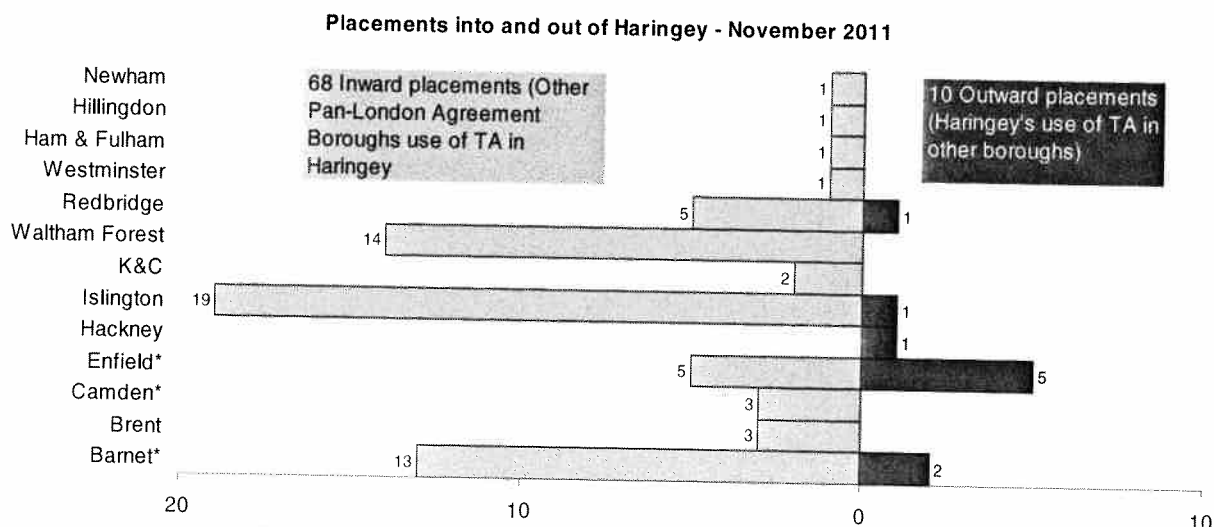
13. Following the Core Strategy Examination in Public (EiP) the Council carried out a revised consultation on changes to employment land designations and affordable housing policy. Consultation closed on the 3rd November. The responses to the Core Strategy consultation were considered by the Council and have been forwarded to the Inspector. The Council received over 300 submissions to the consultation which amounts to approximately 1500 individual comments and/or objections. Based on this the Inspector has decided to re-open the Core Strategy hearing sessions. The Examination in Public is due to commence on Tuesday 22nd February 2012. Following this and once the Inspector is satisfied that all issues have been discussed he will issue his report to the Council. The report is binding, i.e. the Council has to incorporate all of his recommendations before the Core Strategy can be adopted as the statutory spatial plan for the borough. The Core Strategy is a 15 year plan and is the key document within the Local Development Framework. It is anticipated that the Council will receive the Inspector’s report March/April this year (exact date to be confirmed).

14. Tottenham Hotspur FC has submitted two planning applications (Dec. 2011) to change their redevelopment proposals around the consented new Stadium to help improve overall scheme viability, provide more jobs and help ensure the whole scheme can be delivered. These are due to be considered by the Planning Sub-Committee on 13 February 2012. Positive, ongoing discussions taking place with Spurs (together with the Mayor of London) to enable a start on the construction of the first phase of development in 2012. Demolition of existing properties on the THFC site is nearly complete and the Club Chairman has made a public statement committing to focusing on building the new Stadium in Tottenham.

Increase access to quality housing (Priority 2011-14)

15. To help us continually assess the impact of changes in housing benefits we are monitoring the number of Temporary Accommodation (TA) placements made by other London boroughs in Haringey.

TA Placements made by other London boroughs in Haringey in November 2011.



(Source: Pan-London Agreement)

* Member of the Four Borough Agreement

- North London boroughs are working as a partnership to set up a new innovative service which will offer clients specialist monetary/benefits advice and provide more practical assistance in the prevention of homelessness as a result of the Local Housing Allowance (LHA) caps. The Partnership has successfully secured £525K from the Department for Work and Pensions (DWP) to create two "service hubs" located in Haringey and Islington which will operate up to March 2013. To support this new way of working, we are currently recruiting to five new dedicated posts to work in the Haringey Hub, which will be based in Apex House.
- Haringey's HMO (Houses in Multiple Occupation) conference, held on 16th November 2011, attracted around 100 delegates from around Haringey and further afield. It brought together residents, Members, officers, other councils, the police, and landlords to discuss the challenges of rogue landlords, poor quality private housing, and the clustering of houses in multiple occupation in Haringey.

The feedback from the conference suggests very strong support for the council to further its activity in this area. Proposals on a policy approach are now being drawn up by our Corporate Member HMO Working Group and will be considered by Members in 2012.

Thriving: Emerging Issues

Riots

The national Riots Communities and Victims Panel has published its interim report: 5 Days in August; a final report is expected in March 2012. The Panel estimated that between 13,000 to 15,000 people were actively involved in the riots. The Panel found that had the police response in Tottenham, and subsequently across London, been more robust, riots would not have happened elsewhere in England. Using previously unpublished data the report explores the link between deprivation and rioting, and considers the role of brands and consumerism, values and parenting. Members may wish to discuss the final report, due in March 2012, and how we respond to it in light of the final report of Haringey's Community Panel, later in the year.

Troubled Families Unit

The Government has set up a new Troubled Families Unit in CLG. The team will work across Whitehall to develop cross-cutting programmes to better support troubled families. The Prime Minister also announced £450m and a plan for government to offer up to 40 per cent of the cost of dealing with these families to local authorities – but only on a payment by results basis. Questions have also been raised about whether this is ‘new money’.

On 3 January, the Government announced a new £200 million outreach service to help England's most troubled families. Run in conjunction with local authorities and the organisations delivering the Work Programme, the new service will help families with multiple problems overcome barriers to employment.

Previously, the Council had been selected as a Community Budgets Phase 2 area for families with multiple problems. A cross-Partnership steering group will begin in January to set the strategic direction for how we will work with the borough's ‘troubled families’.

Welfare reform

The Welfare Reform Bill is currently in report stage in the House of Lords. An amendment to remove the government's proposals for benefit penalties for social housing tenants under-occupying their homes has been agreed. During the Committee Stage, the Government amended the Bill to provide for the establishment of a Social Mobility and Child Poverty Commission. At the time of writing the government has suffered defeat in the Lords in three areas. Peers rejected plans to means-test employment and support allowance (ESA) payments for disabled people after a year. They also rejected time-limiting ESA for those undergoing cancer treatment, and to restrict access to ESA for young people with disabilities or illness. Further votes will take place on the Bill in the coming weeks, including the disability living allowance.

The Welfare Reform Bill proposes major changes to the welfare system. The Bill aims to deliver the commitment made in the Coalition Agreement and the Queen's Speech to the benefits and tax credits systems. A 'Universal Credit' is set to replace a range of existing means-tested benefits and tax credits for people of working age, starting from 2013.

New National and London Housing Strategies

On 21 November, the Prime Minister and Deputy Prime Minister launched Laying the Foundations: a Housing Strategy for England. **A report considering recent developments in national housing policy is being prepared.**

A revised Housing Strategy for London was published in August for consultation with the London Assembly and the GLA Group. The strategy sets out the Mayor's aims to build partnerships with boroughs, increase supply, raise standards, enhance mobility and choice, and tackle need. **The strategy has now been released for wider consultation, and Haringey is currently developing a response.**

Right to Buy

Changes to the Right to Buy are being proposed by the government in a new consultation. The proposal would see the maximum discount raised to £50k (currently £16k in London) with the hope that any additional properties sold as a result of the measure would be replaced by new affordable housing. **The council is responding to the consultation.**

Education Act 2011

This received Royal Assent on 15 November 2011. It makes changes to a large number of previous education and children's acts. Its main provisions include:

- The introduction of free early years provision for two year old children from disadvantaged backgrounds. The Department for Education (DfE) is consulting on which children should be eligible and the quality and flexibility of early years provision.
- Measures to increase the numbers of academies and free schools. There is a presumption in the legislation that any new schools and poorly performing schools will become academies. It also makes provision for the introduction of 16-19 Academies and Alternative Provision Academies and extends the Secretary of State's powers to close schools.
- Confirmation of the proposed rises in school leaving age.
- Changes to apprenticeship arrangements.
- Measures to increase the authority of teachers to discipline pupils and ensure good behaviour.
- Abolition of the schools admissions forum.
- Measures that enable the Secretary of State to revise local authorities' schemes for financing maintained schools.
- Changes to careers guidance services, though local authorities are still responsible for providing sufficient learning opportunities for young people (and especially vulnerable young people) and will need to work with schools to help those at risk of being NEET.
- Changes to the inspection regime which will allow outstanding schools and Further Education institutions to be exempted from routine Ofsted inspection.

The Act is also the piece of legislation which abolishes various bodies such as the General Teaching Council and the Young People's Learning Agency. The remaining functions of all these bodies will be transferred to the Secretary of State.

Outcome 2: Sustainable

Quarterly Performance Highlights

- 26.4% of household waste was recycled this quarter, meeting our target.
- The tranche 2 survey of street cleanliness shows an improvement in the proportion of streets with unacceptable levels of litter (6%).
- Seven new community food growing spaces have been created

For detailed performance information, including trends, see Appendix 1.

Carbon emissions

18. Funding from the European Regional Development Fund (£108k over 2 years) has been agreed to deliver free support to Small and Medium Enterprises (SMEs) to improve their environmental performance and cut their energy, water and waste disposal costs. The funding has been awarded to Haringey Council, working in partnership with Islington, Hackney, North London Business, Enterprise Enfield and Centa.
19. Haringey's Low Carbon Zone in Muswell Hill achieved a 10.75% reduction in CO₂ emissions, with a continuously improving trend. The Zone is among the highest achieving Zones in London. Key to this achievement has been the continued efforts at engaging households to carry out basic energy efficiency measures by the Council working closely with volunteers.
20. An award event was held for businesses in the Low Carbon Zone with three businesses (Toff's fish and chip shop, Pop Hair and Feast on Hill) achieving gold standard for their efforts to reduce carbon emissions and improve wider environmental performance. Measures included, increasing recycling; installing aerated taps; replacing old air conditioning units, responsible sourcing of fish and safe bike storage to encourage cycling. Pop Hair reduced their CO₂ emissions by 30%.
21. Haringey 40:20 held its first steering group meeting with representatives from local residents association and green groups, cross party Council member representation. Membership also includes Homes for Haringey and a traders association. A Community Fund has been agreed using solar panel Feed In Tariff payments from the Muswell Hill Low Carbon Zone and corporate sponsorship. The first newsletter was launched announcing details of the Council's solar PV programme. Haringey 40:20 had 130 members as of September 2011.
22. Haringey Council has continued to raise awareness and support community groups with applying for Capital Growth funding for community food growing spaces. The Council has now achieved its target of 60 new community food spaces by 2012 with 7 additional spaces created in this quarter.
23. The Council secured the future of the Wood Green and Tottenham cemeteries and the crematorium in Enfield through a 50-year deal starting in early 2012. The deal will bring in millions of pounds of investment over the next five years to bring the service up to modern standards, reduce carbon emissions and comply with legislation.

Sustainable: Emerging Issues

Green Deal

The Department for Energy and Climate Change published its consultation on the Green Deal and the Energy Company Obligation in November. The Green Deal is a new finance framework that will provide householders and businesses with the upfront capital to carry out energy efficiency improvements to their properties and repay through their energy bill.

To deliver the Green Deal locally there are broadly three approaches local authorities might choose to adopt:

- Provide – the Green Deal directly to their local residents and businesses, co-ordinating finance and delivery;
- Partner - work in partnership with commercial Green Deal providers and community partners to deliver and facilitate delivery; or
- Promote – by acting as advocates for the Green Deal locally.

Haringey has submitted a [response to this consultation](#), which is available on Harinet.

Fuel poverty

Professor John Hills published the [interim report of his independent review of fuel poverty](#) on 19 October 2011. The report finds that: fuel poverty is a serious and distinct problem affecting millions of people in England; measuring fuel poverty accurately matters; the existing definition of fuel poverty has some strengths but some serious weaknesses; and that a new approach to measuring fuel poverty, based on the overlap between low income and unreasonable costs and a fuel poverty gap, shows how badly affected households are. The consultation has now closed, and a final report is expected to be published early in 2012.

In their report, [Tackling fuel poverty during the transition to a low-carbon economy](#), the Joseph Rowntree Foundation assesses some of the options available to governments and policy-makers if they are to successfully tackle fuel poverty whilst simultaneously managing the transition to a low-carbon economy.

National Planning Policy Framework

The Department for Communities and Local Government Committee published its [report](#) on the draft National Planning Policy Framework (NPPF) in December 2011. The report highlights many of the tensions within the NPPF and is critical of many aspects of it. If accepted by government, many of the report's recommendations would have direct implications for local planning authorities (LPAs) and elected members. These findings are of particular interest to LPAs:

- the presumption in favour of sustainable development should be redefined as 'a presumption in favour of sustainable development consistent with the local plan'
- the draft NPPF 'does not give enough prominence to local plans' and the committee recommends that 'the NPPF unambiguously reflect the statutory supremacy of local plans'
- transition arrangements to the NPPF should include a 'strictly limited period' where the presumption in favour of sustainable development is not applied in circumstances where the local plan is absent, silent or out of date
- local authorities should be allowed to include issues in their local plans that are not explicitly covered by the NPPF
- viability should not be calculated only according to the returns that a developer says are acceptable, but should also 'presuppose requirements to provide infrastructure and other measures necessary to the development'
- the duty to co-operate set out in the Localism Act needs more safeguards to ensure that it works in practice
- LPAs should be allowed to respond to local variations that are at odds with the national framework, provided they have a robust evidence base to support this.

Outcome 3: Healthier

Quarterly Performance Highlights

- 37.5% of social care clients receive self directed support, meeting our target.
- There are now 28 mental health service users in receipt of a personal budget, prior to this year there were zero.
- Delayed transfers of care are increasing and are comparatively high; the increase is attributable to NHS delays.
- There were only 88 permanent residential and nursing admissions for the first nine months of this year, 79 of whom were older people. This is an improving trend.
- We are below target for the number of Learning Disability Service users who are living in settled accommodation - 165 service users (28.7%) against a target of 187 (33.8%).
- The number of adults with learning disabilities in employment increased from 13 in Q2 to 18 in Q3.

For detailed performance information, including trends, see Appendix 1.

We will review relevant performance indicators in line with the national Public Health Outcomes Framework which is due to be published at the end of January 2012.

24. The Council has set up one of the first shadow Health and Wellbeing Boards (sHWB) in the country as part of the government's 'early implementers' programme. The sHWB is responsible for promoting early intervention and prevention of illness, increasing life expectancy and improving mental health and wellbeing for everyone. We are currently managing a development project to ensure that the new Board has a clear purpose and can operate most effectively in preparation for adopting its statutory functions in April 2013.

The Board is currently consulting on Haringey's draft Health and Wellbeing (HWB) Strategy. The three strategic outcomes are:

- 1) Give every child the best start in life
- 2) Tackle the life expectancy gap
- 3) Improve mental health and wellbeing

A Cross-Party Working Group (CPWG) on health inequalities was established at the request of the Leader of the Council to provide advice on priority areas of action for the Council to reduce health inequalities. The CPWG met over a period of seven months in 2011 and focused on the three outcomes of the HWB strategy. Recommendations are being finalised and will be incorporated into the strategy.

25. In December 2011 the Council published its first local account for adult social care. The local account is a new way of providing people with information about adult social care in Haringey. It is published on the Council's website and highlights key achievements in adult social care in 2010/11 as well as the key priorities for 2011/12. A number of emerging key actions and priorities were identified in the first local account, these will be incorporated into the forthcoming Council Plan for 2012/14.

Life expectancy gap³

26. Adult Social Care Services are working with the Ageing Well Programme until the end of March 2012. The focus is on older people in Tottenham who are not eligible for social care services. The project builds on the Neighbourhood Wellbeing Model, and contributes not only to reducing the gap in men's life expectancy between the east and the west of the borough, but also to improving mental health and wellbeing through reducing the social isolation of older people.

Prevention and early intervention⁶

27. Delayed Transfers of Care significantly improved in 2010/11, the year to date however shows a decline in performance. The performance indicator in this area is a joint one between local authorities and the NHS. It measures the average weekly rate of delayed transfers of care from all NHS hospitals, acute and non-acute, per 100,000 population aged 18+. Analysis of our figures indicates that the decline in performance is attributable to NHS delays. Discussions are underway with the local NHS to validate this figure and agree action. The table below shows comparative information with neighbouring authorities.

Quarter 2 Delayed Transfers of Care per 100,000 population

Barnet	Camden	Enfield	Haringey	Islington
8.54	1.53	4.94	10.23	5.63

Source: Joint Boards of NHS North Central London.

28. *Men's health: Getting to the Heart of the Matter* is a review of men's health, commissioned by Overview and Scrutiny, looking specifically at the prevention and early intervention of cardiovascular disease in men over 40 in the more deprived areas of Haringey. The review was commissioned in light of the lower than average life expectancy for men in Haringey and the higher rates of circulatory disease in the east of the borough. The panel's recommendations will feed into the Health and Wellbeing strategy as part of the life expectancy outcome.
29. The NHS Health Checks programme is being rolled out across the east of the Borough. This is a cost effective way of preventing heart disease, stroke, chronic kidney diseases and diabetes in people aged 40-74 years, and reducing the life expectancy gap. So far this year we have undertaken nearly 2,000 checks.

Healthier: Emerging Issues

New Public Health System

The Government is returning responsibility for improving public health to local government. In December 2011, the Department of Health published more details on the [design of the new public health system](#). Local authorities will have a new duty to promote the health of their population. They will also take on key functions in ensuring that robust plans are in place to protect the local population and in providing public health advice to NHS commissioners.

A ring-fenced public health grant will support local authorities in carrying out their new functions. The government will make shadow allocations to local authorities for 2012/13 to help them prepare for taking on formal responsibility in 2013/14.

³ This is one of the three outcomes of the emerging Health and Wellbeing strategy.

Health and Social Care Bill

The Health and Social Care Bill continues its passage through parliament. Following line by line analysis in the committee stage, the Bill now sits at the report stage in the House of Lords. Recent debate has concerned competition in health services and the future role of Monitor, a body which currently regulates foundation trusts, which will be given wider powers under the Bill and a duty to prevent anti-competitive practices. A controversial amendment was also added to allow NHS Trusts to raise up to 49% of funds through non-NHS work ('Planned 49% limit' for NHS private patients in England).

The Health Select Committee published a report looking at the public health aspects of the Bill, including: the role of local government and directors of public health; national and local budgets; evidence, intelligence and commissioning; and regulation and the public health workforce.

A report by the Kings Fund, Improving health and health care in London: Who will take the lead?, considers who will provide leadership for healthcare in London following the abolishment of the strategic healthcare authorities and suggests there needs to be much greater clarity of roles and responsibilities within the reformed structure to avoid ambiguity and confusion.

A White Paper on social care is expected in Spring 2012.

Care and support for older people coming out of hospital

The government has announced a further £170 million funding for councils to help them improve care and support for elderly people coming out of hospital. This is a one-off payment and must be used by the end of March 2012. Of the £170 million total, £150m will be divided among the 152 councils with social care responsibilities and will be allocated through NHS primary care trusts, which must agree how the money should best be spent to ease pressure on hospitals. Haringey PCT will receive £682.7k.

The Department for Communities and Local Government has also launched a new deal to help older people to continue living comfortably in their own homes - with particular support for those leaving hospital. The department also announced plans for councils to consider the needs of their ageing residents in their local housing plans, by planning the numbers of new homes built to ensure they include features that meet the needs of older people, such as wider doors for wheelchairs and walk-in showers.

Smoking quitters

A national TV and radio advertising campaign has been launched to encourage smokers to quit. More than 7,000 pharmacies across England have already signed up to distribute Quit Kits in 2012 - nearly double the number of participants in 2011.

Outcome 4: Safer

Quarterly Performance Highlights

- In the year to December there have been 3,170 violent offences. Q3 saw a 4.5% reduction compared with the same period last year.
 - Serious Youth Violence, Knife Enabled Crime and Gun Crime have all increased compared to this time last year but all have seen a reduction in their rate of increase compared to Q2.
 - In the year to December there have been 13,370 property-related offences. Q3 saw a 10.5% increase compared with the same period last year.
 - At the end of December 2011 there were 290 children subject to a child protection plan. This is an increase from Q1 (276), the same as Q2 but lower than at this time last year (303).
 - In the last 12 months 12.2% of children in care had 3 or more placements. This represents an improvement from last year.
 - There has been an improvement in the percentage of children's social care initial assessments carried out in 10 days from referral, from 60.6% in Q2 to 86.9% in Q3.
 - 100% of Hearthstone clients, victims of domestic violence, feel well advised and supported.
- Children's safeguarding indicators will be reviewed in light of the Government's response to the Munro Review.

For detailed performance information, including trends, see Appendix 1.

Incidence and fear of crime

30. Youth and gang related serious violence remains prominent in the borough, however, there are a number of initiatives currently underway to address this:
- Communities against Gangs, Guns and Knives Program (CAGGK) appears to be having an effect. CAGGK-funded projects such as the recent detached work carried out in the Noel Park aim to develop sustainable responses to Serious Youth Violence.
 - Operation Connect should also have an impact. The operation aims to change gang member's behaviour by assisting with access to training opportunities, substance misuse and housing.
 - Members of the Gang Action Group are currently working with 10 gang members arrested since its launch in October 2011.
31. The increase in property offences in Haringey is notably higher than the 1.5% in the Metropolitan Police Service as a whole. The increase is largely due to Serious Acquisitive Crime (Burglary, Robbery and Motor Vehicle Crime), which continues to be the predominant property offence, evidenced by the 21% increase in Haringey compared to a 4% increase across the MPS for April-November 2011. We believe this is at least in part due to the impact of the economic downturn.

The Police have launched a number of initiatives to tackle property crime. Victim based activity includes identifying and distributing crime prevention literature to potential victims at transport hubs as well as parents/carers of school children. Enforcement activity includes

targeted high visibility Safer Neighbourhood Team (SNT) patrols around hotspots and schools at peak times.

Safeguarding children and vulnerable adults

32. Haringey's MASH (multi-agency safeguarding hub) which brings together a variety of agencies into an integrated team where they can share intelligence on vulnerable children, families and adults will be in place from 20 February 2012. It will build on the existing First Response Multi Agency Team (FRMAT) which has been operating since May 2010. It co-locates police, health colleagues and social workers, together with support from education and housing. MASH will enhance this service through the additional police intelligence, and the co-location of other agencies such as adult safeguarding, probation and mental health.
33. From September 2011, Haringey began working with local partners to implement the new pan-London adult safeguarding procedures. A new safeguarding adults online training course is now available for Haringey based staff through the Learningpool website.
34. The Overview and Scrutiny Committee has commissioned a review on children who go missing from the Council's care, from the care of other local authorities who have been placed in Haringey, or from home. They are looking at how the Council and its partners deal with such instances with the aim of making recommendations on how support might be improved.

Violence against women, including domestic violence

35. The Children and Young People's Service has launched a review to improve Haringey's Domestic Violence MARAC (Multi-agency Risk Assessment Conference), supported by CAADA⁴ (Co-ordinated Action Against Domestic Abuse).
36. Annual statistics from CAADA show that, in the 12 months to December 2011, 220 high risk cases were discussed at our MARAC. This is comparable to other areas demographically similar to Haringey. CAADA data shows that 310 children in that 12 month period were identified as linked to MARAC cases. The average statistic for comparable boroughs is 210. This indicates an appropriate level of referrals to First Response and evidence that Haringey is effectively joining up adults' and children's services awareness of the over-riding duty held by all agencies to safeguard children from the potential risk of harm caused by witnessing domestic violence.

Safer: Emerging Issues

Gangs

On 1 November, the Home Secretary published a cross-government strategy on gangs. She announced that £10 million of home office funding will target 30 areas with "the most serious gang and youth problems", investing at least £1.2 million of new resources over the next three years to improve services for young victims of sexual violence in our major urban areas. Haringey is set to receive around £200k in 2012/13.

⁴ CAADA is an organisation appointed by the Home Office to help local authorities in implementing the Co-ordinated Community Response Model – a best practice, holistic approach to reducing domestic violence.

Outcome 5: Empowered

Performance Highlights

37. Performance indicators under this outcome are reported annually and therefore will be included in the end of year report.

Vibrant and effective voluntary and community sector

38. To celebrate Black History Month in October, Black war veterans visited pupils at West Green Primary School to talk about their experiences. Pupils produced art work which has been displayed around the school, and was also on view at the Remembrance Sunday reception at Civic Centre.

The now traditional Chanukah lighting took place in December, working with local representatives of our Jewish community, neighbourhoods team and street lighting service. The event also involved Eden Primary, the new Jewish primary school which opened in September 2011.

Forthcoming equalities events in January will be focused around Holocaust Memorial Day.

Encourage participation in local decision making

39. Committee Chairs of the seven Area Committees are currently working with residents and partners to identify key issues for their Area Action Plans to focus activity for the coming years. These plans will focus on locally-identified issues and will require local activity and intervention to affect positive change. The plans will provide a focus for residents, Council services and partner agencies in the borough and support principles outlined in the Localism Bill.

40. The Department for Communities and Local Government has issued a code of recommended practice for Local Authorities on Data Transparency. This offers guidance about the publication of information by local authorities for the discharge of their functions, and sets out key principles for creating greater transparency through the publication of public data.

Haringey Council already publishes a range of information on its website, much of which is required under the new code. A project is underway to ensure that the Council meets the requirements of the Code.

Empowered: Emerging Issues

Localism Act 2011

In November 2011 the Localism Act came into force. Key measures included are a general power of competence for local authorities, abolition of the standards board, greater local control of business rates, right to approve or veto 'excessive' council tax rises, changes to rules around social housing, new community rights, and changes to the planning system. The government's current estimate is that the majority of the Act will come into effect in April 2012. Changes to governance and the standards regime will take effect in July 2012.

An Effective Organisation

Quarterly Performance Highlights

- As at Q3, 85.79% of council tax has been collected for the year, which is ahead of target.
- The average time taken to process new benefit claims and change events for the year to Q3 was 22 days against a 19 day target.
- In the 12 months to December sickness absence per full time equivalent was 7.53 days against the 7.5 day target set for 2011/12.

For detailed performance information, including trends, see Appendix 1.

41. This section of the report looks at measures of internal organisational effectiveness. Although not outcome focussed these are important either to our residents e.g. how we respond to their queries; or to the viability of the organisation e.g. council tax collection rates. 'An Effective Organisation' links to the Manifesto commitment to spend wisely and invest in the future thereby delivering value for money.

Equalities

42. The 2010-11 equality impact assessment programme was dominated almost entirely by the large number of budget proposals that were generated in response to the cuts that the Council has had to make. The assessments have now largely been completed and agreed. The EqIA programme for 2012-13 has now be agreed, again dominated by the budget proposals for 2012/13 and beyond in some cases.

43. Continuing the implementation of the Equality Act 2010 a revised equal opportunities staff handbook has been produced, two workshops will take place between 9 and 16 January to consult with staff from across the council on the content of the handbook. The public consultation on Haringey's Equal Opportunities Policy ends on 27 January. The documents will be published in March 2012.

Population Estimates

44. The Office for National Statistics (ONS) has released the 2010 mid year population estimates for local authorities in England and Wales on 30 June 2011. The 2010 mid year estimate for the Haringey population is 225,000. This is 500 less than the 2009 figure of 225,500.

The estimates suggest that there has been a significant reduction in the 20-34 age group and some significant increases in the 5-9 and 45-54 age groups. The table below shows the Haringey population broken down by five year age group for the revised 2009 and 2010 figures.

2009 & 2010 Mid Year Estimates for Haringey, five year age groups

Age Group	2009 Mid Year Estimate	2010 Mid Year Estimate	Difference
<i>All Ages</i>	<i>225,500</i>	<i>225,000</i>	<i>-500</i>
0	4,000	4,100	100
1-4	14,200	14,200	0
5-9	13,300	13,900	600
10-14	10,800	10,600	-200
15-19	11,400	11,000	-400
20-24	15,900	15,300	-600
25-29	23,300	22,300	-1,000
30-34	24,900	24,400	-500
35-39	21,300	21,400	100
40-44	19,900	19,700	-200
45-49	16,300	16,800	500
50-54	11,700	12,300	600
55-59	9,300	9,300	0
60-64	8,000	8,300	300
65-69	6,100	6,100	0
70-74	5,600	5,600	0
75-79	4,400	4,500	100
80-84	2,600	2,700	100
85-89 /			
85+	1,600	1,600	0
90+	900	1,000	100

Note: figures may not sum due to rounding

45. The Office of National Statistics (ONS) has introduced changes to the methodology for producing local authority long-term immigration estimates within England and Wales. The improved method uses a range of administrative sources to directly distribute the national England and Wales long-term immigration total to local authorities. These improvements have been made possible through improved access to administrative data. These long term immigration estimates have been used to produce indicative local authority mid-year population estimates.

The indicative population estimates will feed into the 2010 Sub National Population Projections (SNPPs) for England. These are due to be published in March 2012 and made available to the resource allocation for 2013/14. ONS will not be revising existing official population estimates at this stage. To avoid confusion with the current official series, the immigration estimates based on the improved methodology and the resulting impacts on the population estimates are referred as 'indicative estimates'.

The official Haringey 2010 Mid Year Estimate population is 225,000. The 2010 mid year indicative estimate is 238,928 (an increase of 13,928 (6.2%)).

Information Governance

46. In January 2012, the Information Commissioner is scheduled to carry out a consensual audit around data protection in Haringey. The audit will take place over three days from Monday 16 to Wednesday 18 January 2012. The scope of the audit will focus on two areas of the Council, Housing and Children's services. The Council's IT security will also be a main focus

of the audit. The Information Commissioner's Office (ICO) undertakes a programme of consensual audits across the public and private sector to "assess their processing of personal information" and provide practical advice and recommendations to improve the way organisations deal with information rights issues."

Quality services / Effective use of resources

47. In November 2011, agency staff represented 10.4% of the workforce, an increase from 9.8% in April 2011 but a slight decrease on the September position of 10.7%. Data shows that the cost of agency staff is reducing, as is the proportion of the total wage bill, but there appears to be a correlation between the decreasing FTE workforce count and the increasing numbers of agency staff.

An Effective Organisation: Emerging Issues

Local Government Finance Bill

The Local Government Finance Bill will introduce a rates retention scheme, enabling local authorities to retain a proportion of the business rates generated in their area. Tax increment financing will also be introduced allowing councils to borrow against future income from business rates.

The Bill will provide a framework for the localisation of support for council tax in England, which, alongside other council tax measures, is intended to give councils increased financial autonomy.

Local Government Settlement 2012-13

The Government has published the provisional local government settlement for 2012-13. It builds on the announcements made in the Spending Review in October 2010, and sets out provisional allocations of grant funding for local authorities for 2012-13. Haringey's Formula Grant allocations and floor damping for 2012-13 are unchanged from provisional allocations announced in February 2011. By the Government's methodology, Haringey's spending power will reduce by a further 3.96% in 2012-13.

The provisional principles for determining whether local Council Tax increases in 2012-13 are 'excessive', and could therefore potentially trigger a council tax referendum, have been set at 3.5% for London boroughs, 3.75% for the City of London and 4% for the GLA.

The Council met with Ministers in January 2012 to discuss the concerns it has regarding the Settlement for Haringey and the government's plans for local government funding, and the implications for services. In particular, the Council requested:

- Recognition that Haringey should be funded as an inner London borough to enable it to tackle deprivation
- Consideration of a relief grant to bridge the gap in funding from the dedicated schools grant
- Support to find long-term solutions to the causes of the riots
- Funding for riot recovery activities around social inclusion, youth activities, community cohesion and business development

The future of local audit

Following the Department for Communities and Local Government's decision to replace the current, centralised audit system managed by the Audit Commission, with a new decentralised regime, the Government's response to the consultation has now been published. The Government is to retain the broad scope of public sector audit as set out in the Audit Commission Act 1998. The Audit Commission will put in place contracts for auditors which

will start from 2012-13 and are expected to run for three or five years, after which, councils and other public bodies will appoint their own auditors.

Auditors of local public bodies will still be required to satisfy themselves that; the accounts have been prepared in accordance with the necessary directions, proper practices have been observed in the compilation of the accounts, and the body has made proper arrangements for securing economy, efficiency and effectiveness (value for money) in its use of resources.

The Government will have further discussions with local authorities, other public bodies and the audit sector to determine the underlying detail of the audit framework and how the arrangements for demonstrating value for money will work in practice. A draft Bill for pre-legislative scrutiny is planned for Spring 2012, prior to the introduction of an Audit Bill.

Performance Assessment – Quarterly Service Indicators

The full Basket including annually reported indicators will be available for the fourth quarter report

1. Thriving

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12 Trend
			Value		Value		Value		Value	Target	Value	Target		
Children and Young People's	HY117	Academic Age Yr 12-14 % who are not in education, employment or training (NEET)	6.6%		5.4%		5.2%		5.4%		4.2%	8.9%	Green	➔
Children and Young People's	HY103b	Special Educational Needs – statements issued within 26 weeks - including exemptions	91.1%		93.6%		86.0%		89.3%		89.8%	93.0%	Red	➔
Children and Young People's	HY103a	Special Educational Needs – statements issued within 26 weeks - excluding exemptions	96.4%		97.8%		94.9%		100%		97.1%	96%	Green	➔
Place and Sustainability	HY22	Reduction in the number of people on out of work and on benefits	27,380		27,720		Awaiting Data				27,720		No Target	➔ ¹
Place and Sustainability	HY85	Number of library visits per 1000 of the population	9,101		8,778		8,257		7,999		8,343	8,700	Red	➔
Adults and Housing	HY4	Prevent homelessness (Ratio of homelessness preventions to acceptances)	1.08		1.38		1.43		0.83		0.71		No Target	➔
Adults and Housing	HY156	Number of households living in temporary accommodation	3,294		3,192		3,144		2,991		2,991		No Target	➔
Adults and Housing	HY293	Inward migration - number of Temporary Accommodation placements (All households) made by other London boroughs in Haringey	New for 2011/12		66		190		87 ²		343		No Target	➔
Adults and Housing	HY293a	Inward migration - number of Temporary Accommodation placements (families) made by other London boroughs in Haringey	551		127		Awaiting Data				127		No Target	➔ ¹

¹ Trend based on Q1 against Q4 2010/11

² October and November only

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Value	Target		Trend	
Adults and Housing	HY294	Temporary Accommodation (Out of Borough Placements) All households	New for 2011/12		28	77	10 ³	115					No Target		↕
Adults and Housing	HY294a	Temporary Accommodation (Out of Borough Placements) Families only	286		82	Awaiting Data	82						No Target		↘ ⁴
Adults and Housing	HY158	% non-decent council homes	20.6%		20.4%	24.7%	26.5%	29.8%					Green		↘

2. Sustainable

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Value	Target		Trend	
Place and Sustainability	HY191	Residual household waste per household	604		166	161	159	486	450				Red		↕
Place and Sustainability	HY192	Recycling rate	28.11%		26.91%	26.13%	26.37%	26.47%	26%				Green		↕
Place and Sustainability	HY195a	Improved street and environmental cleanliness, levels of: Litter	3.3%		7%	6%	5%	6%	10%				Green		↕
Place and Sustainability	HY162	Reduction in the number of reported fly-tips	6,225		1,057	1,615	1,400	4,072	Q3 5,400 Q4 7,200				Green		↕

³ October and November only

⁴ Trend based on Q1 against Q4 2010/11

3. Healthier

Dir.	Ref:	Description	2010/11	Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12	
			Value	Value	Value	Value	Value	Value	Value	Value	Value		Target	Trend
Adults and Housing	HY130	Social care clients receiving Self Directed Support (2010 Definition)	23%	28.1%	32.7%	37.5%	37.5%	37%	Green	↑				
Children and Young People's	HY204	Number of children receiving short breaks	580	Awaiting data					Target not set					
Adults and Housing	HY131	Delayed transfers of care	4.6	8.0	10.2	Final figure under discussion with NHS	8.5	Red ⁵	↓					
Adults and Housing	HY145 (NI 145)	Adults with learning disabilities in settled accommodation	49.1%	5.4%	21.5%	28.7%	33.8%	Red	↑					
Adults and Housing	HY38	Proportion of adults in contact with mental health services in paid employment	6.0%	4.6%	5.3%	5.7%	6.0%	Amber	↑					
Adults and Housing	HY93 (NI 126)	Early Access for Women to Maternity Services (Antenatal booking at 12 weeks)	75.3%	75.3%	67.8%	Awaiting data	90.0%	Red ⁵	↓					
Adults and Housing	HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	87.0%	70.2%	72.2%	73.6%	75%	Amber	↑					
Adults and Housing	HY42	Permanent admissions to residential and nursing care homes, per 100,000 population		14.12	31.64	49.72	Q2 53.1 (Q4 70.8)	Green	↓					
Public Health	HY50	Leaving drug treatment free of drug(s) of dependence		20%	20%	Awaiting data	20%	Target not set	→					
Public Health	HY94	Childhood Vaccination Coverage (MMR) (2yrs)	85.3%	83%	84%	Awaiting data	85%	Amber	↑ ⁶					
Public Health	HY95	Childhood Vaccination Coverage (MMR) (5yrs)		74%	74.4	Awaiting data	85%	Red	↑ ⁶					

⁵ Status based on Quarter 2

⁶ Trend based on Quarter 2

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Target	Trend			
Public Health	HY96	Number of 4-week smoking quitters who attended NHS Stop Smoking Services	304	1936	Awaiting data	1936	1936	Q1 2107	Amber ⁷				Amber ⁷		↕ ⁷
Public Health	HY97	NHS Health Checks -Offered		1.1%	2.6%	2.2%	2.2%	Q2.4% Q4 18%	Red ⁸				Red ⁸		↕ ⁸
Public Health	HY99	Screening uptake (Cytology)	72.8%	73.6%	74.0%	74.0%	80.0%	80.0%	Amber ⁸				Amber ⁸		↕ ⁸
Place and Sustainability	HY170	Sports & Leisure 60 Second Survey	70.6%	75%	81%	77%	71%	71%	Green				Green		↘

4. Safer

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light	Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Target	Trend			
Chief Executive's	HY394	Number of incidents of anti social behaviour	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data	Awaiting baseline data
Children and Young People's	HY59	Percentage of initial assessments for children's social care carried out within 10 working days of referral	66.3%	57.1%	60.6%	68.5%	86.9%	70%	Green				Green		↕
Children and Young People's	HY64	Child Protection Plans lasting 2 years or more	5.8%	4.4%	1.7%	5.5%	10.4%	6%	Green				Green		↘
Children and Young People's	HY32	Percentage of children placed in Haringey Provision	33.0%	35.1%	35.3%	35.3%	34.4%	38.0%	Red				Red		↘
Children and Young People's	HY62	Stability of placements of looked after children: number of moves	15.3%	13.4%	13.2%	12.2%	12.2%	13%	Green				Green		↕
Place and Sustainability	HY23	Reduction in serious violent crime (KPI 1 Violence Portfolio)		1069	2060	3170	3170		Green ⁹				Green ⁹		↕

⁷ Based on Quarter 1

⁸ Based on Quarter 2

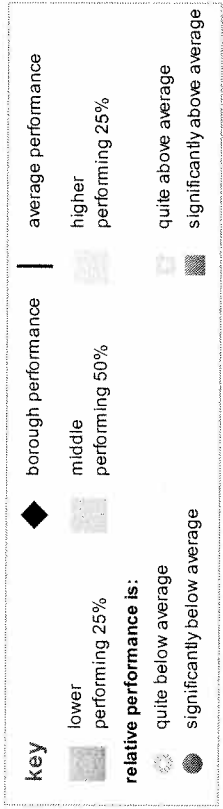
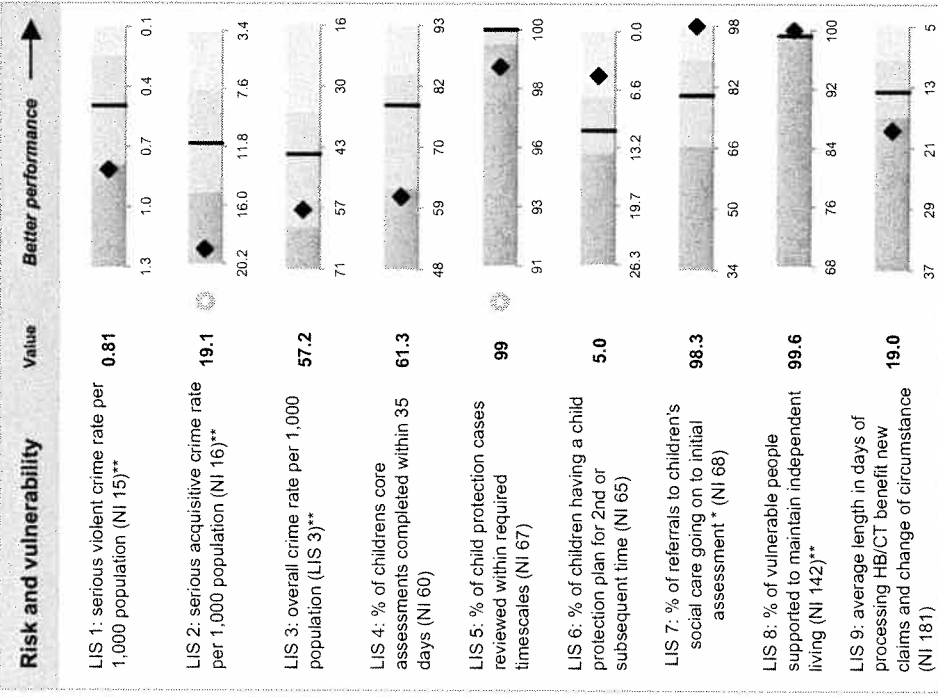
⁹ Based on 4% decrease on comparable 2010/11 data

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light		Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Value	Value	Target		Trend	
Adults and Housing	HY58	Victims of domestic violence feeling well advised and supported			N/A	100%	100%	100%	100%	100%	90%	Green		→		
Adults and Housing	HY331	Repeat victimisation (Hearthstone)			20%	21%	21%	18%	21%	21%	21%	Green		→		

6. Organisational Effectiveness

Dir.	Ref:	Description	2010/11		Q1 2011/12		Q2 2011/12		Q3 2011/12		2011/12		Traffic Light		Q3 2011/12	
			Value		Value	Value	Value	Value	Value	Value	Value	Target		Short Trend		
Corporate Resources	HY181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	18		15	27.7	27.7	26.9	22	19	Red		→			
Corporate Resources	HY9	% of council taxes due for the financial year which were received in year	94%		30.12%	56.36%	85.79%	83%	Green		→					
Chief Executive's	HY12	The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year. COUNCIL	7.96		7.67	7.61	7.53	7.5	Amber		→					
Chief Executive's	HY12a	Days sick per full time equivalent employee (Excluding Schools' Staff)	8.6		8.22	8.12	7.15	8	Green		→					
Chief Executive's	HY82	Agency usage (Council wide)	9.6%		8.9%	10.7%	9.9%	12.0%	Green		→					

How Haringey compares with London - Interim 2011-12 Q2 data



Guidance notes

a. The diamond represents performance for your chosen borough. To the right of the black bar represents better than average performance, to the left represents lower than average performance.

b. Lower than average performance does not necessarily imply poor performance, and vice versa

c. If performance for your chosen borough is significantly different to the average, this is highlighted with a dark red or green dot next to the value. If performance is less significantly different this is highlighted with a lighter dot. Traffic lights are calculated by excluding the top and bottom 5% of values to reduce the effect of outliers. *LIS 7 does not have traffic lights.

d. ** This denotes there are fewer than 24 returns for that indicator (less than 75% of boroughs)

